# N J Coward

surveying options

## **Single Survey Report**

## on



## Flotterston Sandwick KW16 3LP

Customer:

Customer address:

Date of inspection:

Prepared by:

Flotterston Sandwick

25/03/2024

N J Coward, MRICS The Office Burgar House Evie KW17 2NJ



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#### 1. INFORMATION AND SCOPE OF INSPECTION

This section tells you about the type, accommodation, neighbourhood, age and construction of the property. It also tells you about the extent of the inspection and highlights anything that the surveyor could not inspect.

All references to visual inspection refer to an inspection from within the property without the need to move any obstructions and externally from ground level within the site and adjoining public areas. Any references to left or right are taken facing the front of the property.

The inspection is carried out without causing damage to the building or its contents and without endangering the occupiers or the surveyor. Heavy furniture, stored items and insulation are not moved. Unless identified in the report the surveyor will assume that no harmful or hazardous materials or techniques have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

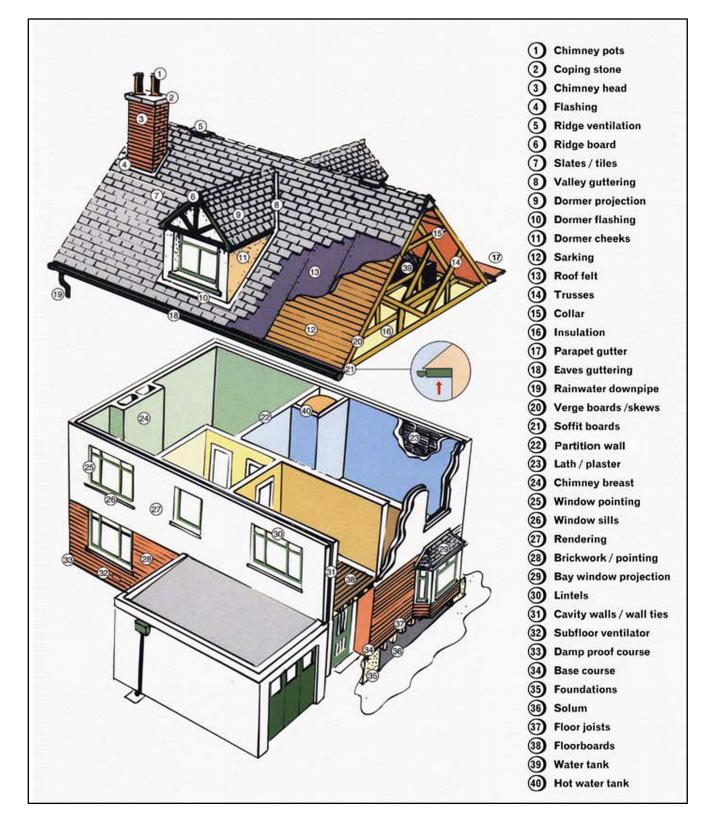
Services such as TV/cable connection, internet connection, swimming pools and other leisure facilities etc. were not inspected or reported on.

Description	Detached "ink bottle" Manse
Accommodation	Entrance Lobby, Hall, Sitting-room, Kitchen, Dining Room, Bedroom, Shower-room, Rear Lobby, Office, Cloakroom and Utility Room on the Ground Floor; Landing, 5 Bedrooms and Bathroom on the First Floor of the Main House; Landing, Shower-room and Bedroom on the First Floor of the extension.
Gross internal floor area (M2)	322
Neighbourhood	Rural island location. Forms part of a scattered housing community in the parish of Sandwick.
Age	200
Text	

Weather	Cold wind and rain	
Chimney stacks	Stone built chimney stacks, harled externally with cast concrete headers. Clay chimney pots.	
Roofing including roof space	Pitched and hipped roof clad in Welsh slates over main house and pitched roof clad with cement fibre slates. Glass wool insulation has been laid between and across the roof timbers in both voids.	
Rainwater fittings	Black plastic gutters and downpipes fitted.	
Main walls	Random masonry walls, harled externally.	
Windows, external doors and joinery	The majority of the windows are double glazed in PVC frames. Those that are not are in timber frames. Entrance doors are timber.	
External decorations	All external joinery has been painted.	
Conservatories / porches	None present	
Communal areas	A shared track leads from the public road to the dwelling.	
Garages and permanent outbuildings	A block built garage with a mono-pitched roof of cement fibre slates has been erected against the gable wall of the rear extension. A further building has been attached to the rear elevation. of the original house. It is built of random masonry walls beneath a pitched roof of stone slate. Accommodation is on two floors. It is used for storage but has a large door in the gable wall to allow vehicular access.	
Outside areas and boundaries	The site is rectangular, extending to approximately 1.75 acres. It is bounded by stone walls. The site is divided into a large, grassed, paddock to the front of the dwelling and an extensive lawn and car park surrounding the property.	
Ceilings	Ceilings are a mixture of plasterboard, taped and filled, and lathe and plaster. Decorative, plaster, cornices are present in the main rooms.	
Internal walls	Stud partitions clad with plasterboard or lathe and plaster are installed throughout.	

Floors including sub-floors	Both solid concrete and suspended timber floors are present. Many are covered with fitted coverings. No access to the floor void.
Internal joinery and kitchen fittings	Skirtings and facings are softwood. Panelled doors are installed. Standard kitchen units have been fitted
Chimney breasts and fireplaces	An oil fired "AGA" is present in the Kitchen and a multi-fuel stove is installed on a concrete slab in the hearth in the Sitting-room. M <any are="" fireplaces="" in="" of="" original<br="" present="" redundant="" rooms="" the="">house.</any>
Internal decoration	All walls and ceilings have been emulsioned and/or papered. Skirtings and facings have been both painted and/or varnished.
Cellars	None present.
Electricity	Mains electricity wired in double insulated cable.
Gas	None present.
Water, plumbing and bathroom fittings	Mains supply to lagged and lidded pvc storage tank situated in the roof void. Copper pipework distribution system. Adequate sanitaryware installed.
Heating and hot water	A water filled central heating system fired by the "AGA" in the Kitchen heats a proportion of the house. Night storage heaters also provide heat. The balance of the heating is provided by occasional electric heaters.
Drainage	Drainage is to a private septic tank
Fire smoke and burglar alarms	Smoke detectors are present throughout.
Any additional limits to inspection	No access to the floor void. Some floor surfaces were hidden by fitted carpets and laminate flooring.

## Sectional diagram showing elements of a typical house



Reference may be made in this report to some or all of the above component parts of the property. This diagram may assist you in locating and understanding these terms.

## **2 CONDITION**

This section identifies problems and tells you about the urgency of any repairs by using one of three categories.

	Structural movement
Repair Category	2
Notes	Vertical differential settlement cracks were noted at the junctions of the garage extensions to the dwelling. The cracks extend from the eaves of the garages to ground level. They should be sealed to prevent water penetration.
	Dampness, rot and infestation
Repair Category	3
Notes	<ul><li>Various damp marks were noted in window ingos. These gave higher than satisfactory moisture meter readings. These suggest that water is penetrating the junction between the walls and the windowframes.</li><li>Historic damage to the wall of the Kitchen was noted. Informed that it had been caused by a leaking bath above.</li><li>Historic damage was noted above the ensuite in Bedroom 4. This is believed to be caused by unvented condensation forming on the cold surface.</li><li>Various rot spots were noted in the sarking in the roof void.</li></ul>
	Chimney stacks
Repair Category	1
Notes	All stacks are true and plumb.
	Roofing including roof space
Repair Category	2
Notes	<ul><li>Main roof and void are functional.</li><li>Loose cement pointing was noted against the hip tiles. The defective material should be raked out and replaced.</li><li>Occasional rot noted in the sarking of the original roof suggesting that water penetration is occurring.</li><li>Tingles were noted in the rear aspect of the main roof suggesting that slates have started to slip. Re-slating the roof should be anticipated.</li></ul>

<b>Jab</b>	Rainwater fittings
Repair Category	1
Notes	The guttering and downpipes appear to be operating correctly.
	Main walls
Repair Category	1
Notes	Walls are plumb and true. Harling appears to be generally well bound and sound. A horizontal crack in the rear elevation, caused by the original gutter spikes has been sealed with black mastic.
	Windows, external doors and joinery
Repair Category	2
Notes	All are generally satisfactory. The beading around the glazing in the front entrance door is beginning to rot. The frame of the door has also begun to rot. Dog damage was noted on the rear entrance door.
	External Decorations
Repair Category	3
Notes	Paint is flaking from the underlying material. Redecoration is required. The large staircase window in the rear elevation requires redecoration.
	Conservatories / porches
Repair Category	n/a
Notes	None present.
	Communal areas
Repair Category	1
Notes	Potholes have been roughly repaired.
	Garages and permanent outbuildings
Repair Category	2
Notes	All are in wind and watertight condition. The vehicular access door of the larger building has begun to rot. Soft spots were noted in the timber.

	Outside areas and boundaries
Repair Category	1
Notes	All satisfactory.
	Ceilings
Repair Category	2
Notes	<ul> <li>Artex ceiling noted in the Sitting-room and Bedroom 4. This ceiling could contain white asbestos fibres. If these are to be cut sanded or drilled advice should be sought from HSE or SEPA.</li> <li>Cracking was noted at the junctions between the plasterboard sheets of some ceilings. This can be rectified at the next decoration.</li> <li>Some plaster ceilings were also showing signs of cracking which can also be rectified. The cornice of the landing has cracked.</li> </ul>
	Internal walls
Repair Category	1
Notes	Generally no defects were noted. The occasional "wear and tear" damage was noted.
	Floors including sub-floors
Repair Category	1
Notes	Floors are firm and level and without significant defect. No access to floor void.
	Internal joinery and kitchen fittings
Repair Category	1
Notes	All joinery is in functional condition. Kitchen units are tired. Generally no defects were noted.
	Chimney breasts and fireplaces
Repair Category	1
Notes	Both the muli-fuel stove and "AGA" were operating correctly during inspection. Some of the redundant fireplaces have electric fires fitted.

	Internal decoration
Repair Category	3
Notes	Decoration is tired and dated. Sections of recent plasterboarding have not been taped and filled and have not been decorated. The paintwork on the door of the north-western bedroom is badly damaged. Redecoration is recommended.
	Cellars
Repair Category	n/a
Notes	None present.
<b>A</b>	Electricity
Repair Category	1
Notes	The installation is of an age it is recommended that the installation be checked by an electrical engineer and his recommendations be implemented.
0	Gas
Repair Category	n/a
Notes	None present.
F	Water, plumbing and bathroom fittings
Repair Category	1
Notes	All sanitaryware is adequate. Generally no defects were noted and the system was functional.
	Heating and hot water
Repair Category	1
Notes	It is recommended that the heating be checked by a heating engineer and his recommendations be implemented. The heating system is inefficcient.
F	Drainage
Repair Category	1
Notes	No defects were noted. The system appears to be operating correctly.

Set out below is a summary of the condition of the property which is provided for reference only. You should refer to the comments above for detailed information.

		¬ ┌────
Structural movement	2	Repair Categories
Dampness, rot and infestation	3	Category 3:
Chimney stacks	1	Urgent Repairs or
Roofing including roof space	2	replacement are needed now.
Rainwater fittings	1	Failure to deal with them may
Main walls	1	- with them may cause problems to
Windows, external doors and joinery	2	other parts of the property or cause a
External decorations	3	safety hazard.
Conservatories / porches	n/a	Estimates for repairs or
Communal areas	1	replacement are
Garages and permanent outbuildings	2	needed now.
Outside areas and boundaries	1	Category 2:
Ceilings	2	Repairs or replacement
Internal walls	1	requiring future
Floors including sub-floors	1	attention, but estimates are still
Internal joinery and kitchen fittings	1	advised.
Chimney breasts and fireplaces	1	Category 1:
Internal decorations	3	No immediate
Cellars	n/a	action or repair is needed.
Electricity	1	
Gas	n/a	
Water, plumbing and bathroom fitting	1	
Heating and hot water	1	
Drainage	1	

## Remember

The cost of repairs may influence the amount someone is prepared to pay for the property. We recommend that relevant estimates and reports are obtained in your own name.

## Warning

If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions where the effect can be considerable.

## 3. ACCESSIBILITY INFORMATION

### Guidance Notes on Accessibility Information

<u>Three steps or fewer to a main entrance door of the property:</u> In flatted developments the 'main entrance' would be the flat's own entrance door, not the external door to the communal stair. The 'three steps or fewer' are counted from external ground level to the flat's entrance door. Where a lift is present, the count is based on the number of steps climbed when using the lift.

<u>Unrestricted parking within 25 metres:</u> For this purpose, 'Unrestricted parking' includes parking available by means of a parking permit. Restricted parking includes: Parking that is subject to parking restrictions, as indicated by the presence of solid yellow, red or white lines at the edge of the road or by a parking control sign, parking meters or other coin-operated machines.

<b>1. Which floor(s) is the living accommodation on?</b>	Ground Floor
2. Are there three steps or fewer to a main entrance door of the property?	Yes
<b>3. Is there a lift to the main entrance door of the property?</b>	No
4. Are all door openings greater than 750mm?	No
5. Is there a toilet on the same level as the living room and kitchen?	Yes
6. Is there a toilet on the same level as a bedroom?	Yes
7. Are all rooms on the same level with no internal steps or stairs?	No
8. Is there unrestricted parking within 25 metres of an entrance door to the building?	Yes

## 4. VALUATION AND CONVEYANCER ISSUES

This section highlights information that should be checked with a solicitor or licensed conveyancer. It also gives an opinion of market value and an estimated re-instatement cost for insurance purposes.

Matters for a solicitor or licensed conveyancer

It is assumed that the property has a right of access over the section of the track outwith its boundaries. This should be checked.

Estimated re-instatement cost for insurance purposes

 $\pounds1,500,000.00$ 

Valuation and market comments I am of the opinion that the open market value of Flotterston Sandwick, as inspected, is fairly stated at £550,000

Report author:	N J Coward
Address:	The Office Burgar House Evie KW17 2NJ
Signed:	
Date of report:	Thursday, 4, April, 2024

The outbreak of the Novel Coronavirus (COVID-19), declared by the World Health Organisation as a "Global Pandemic" on 11 March 2020, has impacted global financial markets. Travel restrictions have been implemented by many countries. Market activity is being impacted in many sectors. As at the valuation date, I consider that I can attach less weight to previous market evidence for comparison purposes, to inform opinions of value. Indeed, the current response to COVID-19 means that we are faced with an unprecedented set of circumstances on which to base a judgement.

My valuation(s) is / are therefore reported on the basis of 'material valuation uncertainty' as per VPS 3 and VPGA 10 of the RICS Red Book Global. Consequently, less certainty – and a higher degree of caution – should be attached to our valuation than would normally be the case. Given the unknown future impact that COVID-19 might have on the real estate market, we recommend that you keep the valuation of Flotterston under frequent review.



## Terms and Conditions

#### PART 1 - GENERAL

#### 1.1 The Surveyor

The Seller has engaged the Surveyor to provide the Single Survey Report. The Seller has also engaged the Surveyor to provide an Energy Report in the format prescribed by the accredited Energy Company.

The Surveyor is authorised to provide a transcript or retype of the generic Mortgage Valuation Report on to Lender specific pro-forma. Transcript reports are commonly requested by Brokers and Lenders. The transcript report will be in the format required by the Lender but will contain the same information, inspection date and valuation figure as the generic Mortgage Valuation Report and the Single Survey. The Surveyors will decline any transcript request which requires the provision of information additional to the information in the Report and the generic Mortgage Valuation Report until the Seller has conditionally accepted an offer to purchase made in writing.

Once the Seller has conditionally accepted an offer to purchase made in writing, the Purchaser's lender or conveyancer may request that the Surveyors provide general comment on standard appropriate supplementary documentation. In the event of a significant amount of documentation being provided to the Surveyor, an additional fee may be incurred by the Purchaser. Any additional fee will be agreed in writing.

If information is provided to the Surveyor during the conveyancing process which materially affects the valuation stated in the Report, the Surveyor reserves the right to reconsider the valuation. Where the Surveyor requires to amend the valuation in consequence of such information, they will issue an amended Report to the Seller. It is the responsibility of the Seller to ensure that the amended Report is transmitted to every prospective Purchaser.

The individual Surveyor will be a member of the Royal Institution of Chartered Surveyors who is competent to survey, value and report upon Residential Property.<sup>1</sup>

If the Surveyor has had a previous business relationship within the past two years with the Seller or Sellers Agent or relative to the property, they will be obliged to indicate this by ticking the adjacent box.  $[\checkmark]$ 

The Surveyor has a written complaints handling procedure. This is available from the offices of the Surveyors at the address stated.

<sup>1</sup>Which shall be in accordance with the current RICS Valuation Standards (the Red Book) and RICS Codes of Conduct



#### 1.2 The Report

The Surveyor will not provide an amended Report on the Property, except to correct factual inaccuracies.

The Report will identify the nature and source of information relied upon in its preparation.

The Surveyor shall provide a Market Value of the Property, unless the condition of the Property is such that it would be inappropriate to do so. A final decision on whether a loan will be granted rests with the Lender who may impose retentions in line with their lending criteria. The date of condition and value of the property will be the date of inspection.

To date, Purchasers have normally obtained their own report from their chosen Surveyor. By contrast, a Single Survey is instructed by the Seller and made available to all potential Purchasers in expectation that the successful Purchaser will have relied upon it. The Royal Institution of Chartered Surveyors rules require disclosure of any potential conflict of interest when acting for the Seller and the Purchaser in the same transaction. The Single Survey may give rise to a conflict of interest and if this is of concern to any party they are advised to seek their own independent advice. The Report and any expressions or assessments in it are not intended as advice to the Seller or Purchaser or any other person in relation to an asking price or any other sales or marketing decisions.

The Report is based solely on the Property and is not to be relied upon in any manner whatsoever when considering the valuation or condition of any other property.

If certain minor matters are mentioned in the Report it should not be assumed that the Property is free of other minor defects.

Neither the whole nor any part of the Report may be published in any way, reproduced or distributed by any party other than the Seller, prospective purchasers and the Purchaser and their respective professional advisers without the prior written consent of the Surveyor.

#### 1.3 Liability

The Report is prepared with the skill and care reasonably to be expected of a competent residential surveyor who is a member of the Royal Institution of Chartered Surveyors.

The Report is addressed to the Seller and was prepared in the expectation that it (or a complete copy) along with these Terms and Conditions (or a complete copy) would (or, as the case might be, would have been) be disclosed and delivered to

- the Seller;
- any person(s) noting an interest in purchasing the Property from the Seller;
- any person(s) who make(s) (or on whose behalf is made) an offer to purchase the Property, whether or not that offer is accepted by the Seller;
- the Purchaser; and

• the professional advisers of any of these.

The Surveyor acknowledges that his duty of skill and care in relation to the Report is owed to the Seller and to the Purchaser. The Surveyor accepts no responsibility or liability whatsoever in relation to the Report to persons other than the Seller and the Purchaser. The Seller and Purchaser should be aware that if a Lender seeks to rely on this Report they do so at their own risk. In particular, the Surveyor accepts no responsibility or liability whatsoever to any Lender in relation to the Report. Any such Lender relies upon the Report entirely at their own risk.

#### 1.4 Generic Mortgage Valuation Report

The Surveyor undertakes to the Seller that they will prepare a generic Mortgage Valuation Report, which will be issued along with the Single Survey. It is the responsibility of the Seller to ensure that the generic Mortgage Valuation Report is provided to every potential Purchaser.

#### 1.5 Transcript Mortgage Valuation For Lending Purposes

The Surveyor undertakes that on being asked to do so by a prospective purchaser, or his/her professional advisor or Lender, they will prepare a Transcript Mortgage Valuation Report for Lending Purposes on terms and conditions to be agreed between the Surveyors and Lender and solely for the use of the Lender and upon which the Lender may rely. The decision as to whether finance will be provided is entirely a matter for the Lender. The Transcript Mortgage Valuation Report will be prepared from information contained in the Report and the generic Mortgage Valuation Report<sup>2</sup>.

#### **1.6 Intellectual Property**

All intellectual property rights whatsoever (including copyright) in and to the Report, excluding the headings and rubrics, are the exclusive property of the Surveyor and shall remain his exclusive property unless they assign the same to any other party in writing.

#### 1.7 Payment

The Surveyor is entitled to refrain from delivering the Report to anyone until the fee and other charges for it notified to the Seller have been paid.

Additional fees will be charged for subsequent inspections and Reports

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<sup>&</sup>lt;sup>2</sup> Which shall be in accordance with the current RICS Valuation Standards (the Red Book) and RICS Rules of Conduct.

#### **1.8 Cancellation**

The Seller will be entitled to cancel the inspection by notifying the Surveyor's office at any time before the day of the inspection.

The Surveyor will be entitled not to proceed with the inspection (and will so report promptly to the Seller) if after arriving at the property, the Surveyor concludes that it is of a type of construction of which the surveyor has insufficient specialist knowledge to be able to provide the inspection satisfactorily. The Surveyor will also be entitled not to proceed if after arriving at the property, the surveyor concludes that the property is exempt under Part 3 of The Housing (Scotland) Act 2006 as detailed in the (Prescribed Documents) Regulations 2008. If there is a potential threat to their health or personal safety, the inspection may be postponed or cancelled, at the Surveyor's discretion. In the case of cancellation or the inspection not proceeding, the Surveyor will refund any fees paid by the Seller for the inspection and Report, except for expenses reasonably incurred and any fee due in light of the final paragraph of this section.

In the case of cancellation by the Seller, for whatever reason, after the inspection has taken place but before a written report is issued, the Surveyor will be entitled to raise an Invoice equivalent to 80% of the agreed fee.

#### **1.9 Precedence**

If there is any incompatibility between these Terms and Conditions and the Report, these Terms and Conditions take precedence.

#### 1.10 Definitions

- the "Lender" is the party who has provided or intends or proposes to provide financial assistance to the Purchaser towards the purchase of the Property and in whose favour a standard security will be granted over the Property;
- the "Transcript Mortgage Valuation Report for Lending Purposes" means a separate report, prepared by the Surveyor, prepared from information in the Report and the generic Mortgage Valuation Report, but in a style and format required by the Lender. The Transcript Mortgage Valuation Report for Lending Purposes will be prepared with the skill and care reasonably to be expected from a surveyor who is a member of the Royal Institution of Chartered Surveyors and who is competent to survey, value and report on the Property;
- the "Generic Mortgage Valuation Report" means a separate report, prepared by the Surveyor from information in the Report but in the Surveyor's own format.
- the "Market Value" is The estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length

transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion

- the "Property" is the property which forms the subject of the Report;
- the "Purchaser" is the person (or persons) who enters into a contract to buy the Property from the Seller;
- a "prospective Purchaser" is anyone considering buying the Property.
- the "Report" is the report, of the kind described in Part 2 of these Terms and Conditions and in the form set out in part 1 of Schedule 1 of the Housing (Scotland) Act 2006 (Prescribed Documents) Regulations 2008;
- the "Seller" is/are the proprietor(s) of the Property;
- the "Surveyor" is the author of the Report on the Property; and the firm whose details are set out at the head of the Report.
- the "Energy Report" is the advice given by the accredited Energy Company, based on information collected by the Surveyor during the Inspection, and also includes an Energy Performance Certificate, in a Government approved format.

#### **PART 2 – DESCRIPTION OF THE REPORT**

#### 2.1 The Service

The Single Survey is a Report by an independent Surveyor, prepared in an objective way regarding the condition and value of the Property on the day of the inspection, and who is a member of the Royal Institution of Chartered Surveyors. It includes an Energy Report as required by Statute and this is in the format of the accredited Energy Company.

#### 2.2 The Inspection

The Inspection is a general surface examination of those parts of the Property which are accessible: in other words, *visible and readily available for examination from ground and floor levels, without risk of causing damage to the Property or injury to the Surveyor.* 

All references to visual inspection refer to an inspection from within the property at floor level and from ground level within the site and adjoining public areas, without the need to move any obstructions. Any references to left or right are taken facing the front of the property.

The Inspection is carried out with the Seller's permission, without causing damage to the building or contents. Furniture, stored items and insulation are not moved.

Unless identified in the report the Surveyor will assume that no harmful or hazardous materials have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

The Surveyor will not carry out an asbestos inspection, and will not be acting as an asbestos inspector in completing a Single Survey of properties that may fall within the Control of Asbestos in the Workplace Regulations. In the case of flats it will be assumed that there is a duty holder, as defined in the Regulations and that a Register of Asbestos and effective Management Plan is in place, which does not require any expenditure, or pose a significant risk to health. No enquiry of the duty holder will be made.

#### 2.3 The Report

The Report will be prepared by the Surveyor who carried out the property inspection and will describe various aspects of the property as defined by the headings of the Single Survey report with the comments being general and unbiased. The report on the location, style and condition of the property, will be concise and will be restricted to matters that could have a material effect upon value and will omit items that, in the Surveyor's opinion, are not significant. If certain minor matters are mentioned, it should not be interpreted that the property is free of any other minor defects.

Throughout the report, the following repair categories will be used to give an overall opinion of the state of repair and condition of the property.

1. <u>Category 3</u>: Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.

2. Category 2: Repairs or replacement requiring future attention, but estimates are still advised.

3. Category 1: No immediate action or repair is needed.

**WARNING**: If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions when the effect can be considerable.

Parts of the property, which cannot be seen or accessed, will not be reported upon and this will be stated. If the Surveyor suspects that a defect may exist within an unexposed area and which could have a material effect upon the value, he may recommend further investigation by specialist contractors.

#### 2.4 Services

Surveyors are not equipped or qualified to test the services and therefore no comment can be interpreted as implying that the design, installation and function of the services are in accordance/compliance with regulations, safety and efficiency expectations. However, comment is made where there is cause to suspect significant defects or shortcomings with the installations. No tests are made of any services or appliances.

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